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This MENUBUILDER USER GUIDE provides a step-by-step summary of how to build and order HGI brand-approved menus, the process for creating customized menus, and other available features and services.

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INTRODUCTION

MENUBUILDER allows users to design and print menus. A variety of menu formats are available for each part of the day. Each menu offers customizable, property-specific menu pricing. In addition, Beverage Program members enjoy exclusive menus with customizable formats, branded materials and special pricing.

For site content and pricing structure, your MenuBuilder profile has been setup to define your status in one of the following participation groups:

- HGI Beverage Program Participants
- HGI Beverage Program Non-Participants

BROWSERS

Viewing and interacting with MENUBUILDER is supported by any of the following browsers:

- Firefox
- Google Chrome
- Internet Explorer 9 and higher
- Safari

Please utilize your navigation buttons provided on each page to navigate to another page.

TOOLS

The MENUBUILDER TOOLS E-Library is your complete resource for many reference documents that will support your menu customization. Documents available for reference and download include:

- **Operations Guides.** Includes both U.S. and Canadian Operations Guides to offer standards, recommendations, guidelines and best practices.
- Recipe Cards. This is the same up-to-date reference found on The Lobby, available here for menu planning.
- User Guide. Provides technical support and is available for download anytime you need it.



PRIOR TO MENUBUILDER LOG-IN

Review the HGI Beverage Program. The Hilton Garden Inn Beverage Standards are found in the HGI Food & Beverage Operations Guide. Consider carefully, then decide whether or not your property will opt in as a Beverage Program Participant. If you elect not to join the HGI Beverage Program, you are required to have an approved waiver.

LOG-IN

Visit MENUBUILDER at <u>https://menubuilder.mymarketingbench.com</u> You can access the log-in page directly using the web address above, or using the direct link found on The Lobby at: The Lobby > HGI > Food & Beverage > United States > Recipes & Menus. Enter your user ID and password. Your user ID is your inncode followed by an underscore (_) and GM@hilton.com.

Example: ABCDE_GM@HILTON.COM

User name and password is case sensitive and should be entered in UPPERCASE letters.

MENUBUILDER	Kon questions or issues please email, <u>WebbMason Customer Support</u> Available Mon-Fri 8:30-5:30ESTOr <u>Contact Us</u>

NEED ASSISTANCE? CONTACT US.

Call: 800-411-9411 Email: <u>customersupport@webbmason.com</u>

NAVIGATION: MENU SELECTION

Upon login you will see the ACA menu catalog for your hotel. Beverage Program participants will have access to program menus, and non-participant hotels will see menu options applicable to their profile. From there you will choose from the Regular or Large Dinner menu catalog options, to access the available menus structured in the respective format and best meet your F&B needs.

ACA BEVERAGE PROGRAM OR NON-PROGRAM MENUS



NAVIGATION: ITEM VIEW

Get a closer look at this item's details, including pricing. Select quantity from available options in the Unit of Issue drop-down and click on **CUSTOMIZE** to proceed.

MenuBuilder FOOD & BEVERAGE	Kor questions or issues please email, WebbMason Customer Support Available Mon-Fri 8:30-5:30ESTOr Contact Us In Your Shopping Cart: 0	
CONTROL PANEL MY PROFILE SHOP Home » Works In Progress » A317-RDBV - Regular Dim	MENUBUILDER TOOLS MY ORDERS MY REPORTS LOGOUT Her Menu-2017 ACA Bev.Program BACK TO CATALOG	
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CUSTOMIZATION: TIPS

Use these helpful tips while customizing your menu. To begin customizing, click and start with the GENERAL tab.

CUSTOMIZATION TABS Navigate through all of the tabs to price the selections in each menu category. Choose a previously customized Profile or select "Add New" ACA InRoom Large Bev × ~ Er 2 General Disclaimer Soups & Salads Burgers & Sandwiches Flatbreads Appetizers BELCOME TO THE GARDEN The pricing format that will be used in your menus will not include a dollar sign, show whole dollars Appetizers' Soups & Salads' with a decimal point and only one-digit for the cents. For example, \$8.00 will be represented as 8.0, APPLEMONTATION AND BUILD and \$10.50 will be shown as 10.5. If you enter more than one-digit for the cents, MenuBuilder will PORTAL DE LAS - KEIS HER CA round up/down to the nearest option. Sides' Burgers, Sandwiches & Patbread NOUTPOINT AND Please enter the month and year that you are Enter the prices for the following Beverages creating your custom menu, as this is a Desserts Coca-Cola Price requirement by the brand to reference the origination date of your menu. 2.5 Entrées' Kids' Menu Date NOLIVIER Diet Coke Price PROPERTY AND 030617 ? * 2.0 March 2017 • Sprite Price SM TW TFS 26 27 28 2 3 4 1 ? * 2.5 5 6 10 11 7 8 9 12 13 14 15 16 17 18 Coffee Price Prev 1 2 Next 19 20 21 22 23 24 25 26 27 28 29 30 31 1 ? * 3.0 ? 1 PREVIEW 2 3 4 5 6 7 8 Tea Price 2 ? **VIEW PROOF** ? * 3.0 ? 3 **APPROVE & ADD TO CART** Iced Tea Price CANCEL

NOTE:

Indicates a tool tip that offers deeper explanation or information. Reveal the tool tip by hovering your mouse over the symbol.

★ Indicates a required field. If a required entry is left blank, MenuBuilder will display a reminder message indicating that you have left one of these fields blank.

PRICING

The pricing format used in your menus will not include a dollar sign, show whole dollars with a decimal point and only one-digit for the cents. For example, \$8.00 will be represented as 8.0, and \$10.50 will be shown as 10.5.

CUSTOMIZATION: GENERAL TAB

From this tab you will enter the DATE that your menu was customized. Click the 🔤 symbol to drop down the calendar.



DATE ENTRY

This is a required field by the brand. This field allows you to enter the month, day, and year that you are customizing your menu. This date will appear on the back of your menu, on the bottom left corner.

CUSTOMIZATION: DISCLAIMER TAB

This is a default dietary disclaimer that can be edited to meet your local health regulations. Any changes will print exactly as they are entered, and is the responsibility of the hotel to ensure your menu has met the compliance of the local health department.

DISCLAIMER TAB



or shrimp to any salad, using the format as noted throughout.

CUSTOMIZATION: MENU PRICING

Use the tabs that correspond with each menu category to enter item prices in the required format, and personalize your menus to your local market. This functionality will be the same for all category tabs. When you have completed all required fields and ready to preview your proof, the layout will contain all caloric and nutritional labeling as needed for ACA compliance.

					Choose a previous	sly customized Pro	ofile or select	'Add New"	ACA In	Room Large Bev	×v
	General	Disclaimer	Appetizers	Soups & Salads	Burgers & Sandwiches	Flatbreads	Entre	S warrow	E TO THE GAS		
SOUP PRICES Please enter both a cup and bowl soup price in the correct format, as required	Enter the price The pricing for a decimal poin \$10.50 will be up/down to th Tomato and Ba Price * 4.00	es for the sou mat that will t and only or shown as 10 e nearest op sil Bisque Cup ? * 6.5	ups & salads b I be used in yo ne-digit for the 	elow. our menus will not e cents. For examp er more than one-o	include a dollar sign, sh le, \$8.00 will be represe igit for the cents, Menul	ow whole doll nted as 8.0, a Builder will ro	ars with nd und	Wellcook Apportances Superior Sector Superior Sector Superior Sector Superior Sector Superior Superior			
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SALAD ADD-ONS	* 2.0	0						3	APPRO	/E & ADD TO CART	?
Please enter a price for adding chicken or shrimp to any salad, using the same										CANCEL	

Continue the customization on each tab until ready to preview your proof.

BEVERAGE PROGRAM SELECTIONS AND PRICING

The following section offers instructions for the Beer, Wine and Cocktails offered on your menus.

If you **participate** in the beverage program, **BEER, WINE,** and **COCKTAILS** will appear among your customization tabs. If you **do not participate** in the beverage program, these tabs will not appear and the content will not be included on your non-beverage program menus.

BEVERAGE PROGRAM: BEER

Please enter pricing for the five beers required in the beverage program, using the same price format as used throughout.

DRAUGHT BEER -STATEMENT

When applicable to the menu, select "yes" or "no" to include optional information about draught beer, "Ask your server about our premium draught beer selections."

					Choos	e a previo	usly custom	ized Profile or select	t "Add New"	ACA InRoom Large Bev	×
ers & Sandwiches	Flatbreads	Entrees	Sides	Kids	Dessert	Beer	Wine	Cocktails			
Enter the prices for t The pricing format th a decimal point and (\$10.50 will be shown up/down to the near	he beers belo nat will be use only one-digit 1 as 10.5. If yo rest option.	w. ed in your m for the cen ou enter mo	ienus will its. For ex pre than o	not inc ample, a ne-digit	lude a dolla \$8.00 will b t for the cer	r sign, sl pe repres nts, Meni	now who ented as ıBuilder v	le dollars with 8.0, and will round	writecon Appetizers sinke pocifier writewoosaec write	ET TOTHE GAROEN Souge & Salads' second and and any second and any second and any second an	
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* 5.5									3	APPROVE & ADD TO CART	
Select "yes" to includ draught beer selection	le optional inf ons."	formation a	bout drau	ight bee	er, "Ask you	r server	about ou	r premium		CANCEL	

BEVERAGE PROGRAM: WINE

WINE

The 12 required selections of the beverage program will print on your menu, and require that you price each selection by the glass and by the bottle.

REQUIRED WHITE WINES (6)

- Sutter Home White Zinfandel
- Chateau Ste. Michelle Riesling
- Trinity Oaks Pinot Grigio
- Murphy-Goode Sauvignon Blanc
- Trinity Oaks Chardonnay
- Kendall-Jackson Chardonnay

REQUIRED RED WINES (6)

- Sea Glass Pinot Noir
- Trinity Oaks Merlot
- Columbia Crest Grand Estates Merlot
- Dona Paula "Los Cardos" Malbec
- Trinity Oaks Cabernet Sauvignon
- Ménage a Trois Red Blend

WINE PRICING -

Wine will be priced by the glass and by the bottle.

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ilass Price & Bottle Price	G	ass Price & Bottle Pric	e					
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BEVERAGE PROGRAM: COCKTAILS

If your hotel participates in the beverage program, use the drop-down menus to select the **COCKTAILS** featured at your hotel.

						c	Choose a pr	reviously cu	stomized Prof	file or select	"Add New"	ACA InRoom Large Bev	××
	k Sandwiches	Flatbreads	Entrees	Sides	Kids	Dessert	Beer	Wine	Cocktails	•	WELCONE TO	D THE GARDEN	
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											2	VIEW PROOF	?
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ORDERING

Once you have completed all required fields for each tab in the customization form, you can then begin the first step of the ordering process by previewing your menu proof.

Click **PREVIEW** to process your customized data and ensure that all requirements have been met, then the **VIEW PROOF** button will become active (colored red). Click **VIEW PROOF** to a see a full PDF proof of your menu with all information you entered. This step has now saved all your data.

At this time, it is extremely important that you thoroughly review your proof for any errors, check all pricing, and ensure the dietary disclaimer meets the needs of your local health department.

Please refer to the following pages for very important information related to each step in the ordering process.

PLEASE NOTE: Orders transmit directly to the vendor for print production, and we cannot change, return, or credit any customized materials. Canceling an online order is only an option if WebbMason Marketing is notified by phone in a timely manner (usually same day as the order is placed), and the order is able to be stopped prior to the start of print production.

ORDERING: SAVING A PROFILE

The first time you choose to customize a menu and proceed with a preview proof, you will be asked to save your information as a PROFILE for later use and/or to populate items on another menu. This will allow you to quickly customize menus with the saved profile information on future visits. MenuBuilder allows you to name each profile created, so please use names you will recognize if you elect to create multiple saved profiles.

MenuBuilder will automatically load the last saved profile data when accessing menus to customize. However, you are able to use the ADD NEW profile option to start completely over with a new profile, or the ADD NEW FROM CURRENT option to create a new profile based on the previous one loaded.

NOTE: If you do not choose either of these two options, you will then save over the current profile once you preview your new proof, and the previous menu data is lost.



CONVENIENCE AND CONSISTENCY

Your saved profile can be carried across other menu templates such as your In-Room Dining menu, saving valuable time and ensuring there are no price discrepancies.

When utilizing your saved profile across menus, please be sure to carefully inspect that your menu data has populated correctly. Each menu has slightly different content and required fields. While profiles are convenient and save time, they are not a substitute for proofing the preview before placing your order. It is the responsibility of the hotel to ensure all information is correct and as needed before placing their order.

NAME YOUR PROFILE:

Use the available menu options to create and name new menu profile or access a previous profile. MenuBuilder will automatically load the last saved profile data to your customization form.

ORDERING: PREVIEW

Click the **PREVIEW** button to update the thumbnail image and verify that all required field have been successfully completed. Please make sure the preview update has completed processing, and the **VIEW PROOF** button has become active by turning red before choosing to view your proof.

Appetizers'	Source & Salads'
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6 888 88 5 POTSTOR - 4/3 (LEC.N)	
WINDOWSLOUT STEAM PRES - 40	Burgers, Sandwiches & Flatbread
VOLUMENT DE 1-4-0	MIRLEY BURGET-120 0001.30CA
POPULAR VIOLET BAR -4.0	Marticles Billion & Charlogan
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ORDERING: PROOF APPROVAL

After completing the customization on all tabs, you will need to carefully review and approve a preview proof. Click **PREVIEW** to update the thumbnail, then click **VIEW PROOF**. Your proof will print exactly as it appears in your PDF proof.

Once you have reviewed your proof, you can then click **APPROVE & ADD TO CART** to proceed.



CHECKING OUT: SHOPPING CART

The number of items in your **SHOPPING CART** will now be updated.

PLEASE NOTE: Items can be added and retained in the shopping cart until you are ready to complete the order even if you log out.

Selecting **CHECKOUT** will take you to the shopping cart.



							11100	Actions
IG-LGBEV	Large Dinner Menu with Beverages	No	1	50 ᅌ	50	\$141.30	\$141.30	Edit Remov
							U	PDATE QUANTITIES
							_	Subtotal: \$141
								Tax:
								Freight:

CHECKING OUT: EDITING THE CART

In the **SHOPPING CART**, you may review/edit items, and the desired quantity. If you change or edit your quantities, remember to click **UPDATE QUANTITIES** to refresh your shopping cart info.

SHOPPING CART

You have 1 item(s) in your shopping cart.

HG-LGBEV Large Dinner Menu with Beverages No 1 ✓ 50 50 \$141.30 Edit Remove 75 100 125 150 50 \$141.30 \$141.30 Edit Remove 125 150 100 125 150 11 Freight: \$141.30 Freight: TBU 100 100 100 100 100 100 125 150 100 125 100 125 100 125 150 100 125 150 100 125 100 125 100 125 110 125 100 125 100 125 100 125 110 125 110 125 110 125 110 125 110 125 110 125 110 125 110 125 110 125 110 125 110 125 110 110 110 110 110 110 110 110 110 110 110 110 110 110 110 110	Item #	Description	Back Order	Order Qty	Unit of Issue	Pieces Ordered	Unit Price	Price	Actions	
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									Handling:	TBD
10tai: \$141.3									Total:	\$141.30

CHECKING OUT: SHIPPING/BILLING

Enter the shipping details into the **SHIPPING** menu. Enter payment details in the **BILLING** menu. *Payment is by credit card only.*

Click **PLACE THIS ORDER NOW** to complete the order process.

SHIPPING	BILLING	то ш н ф111.50	1	
Shipping Destination	Payment Method			
Select a Location: Select a Shipping Location Mark to the Attention of: Delivery Instructions: UPS Ground Save this as my default shipping location?	Select a Payment Method: Purchase Order No.: * First Name: * Last Name: * Address 1: * City: * State: * Zip Code: * Phone Number: * Country: * E-mail Address: Credit Card Number: Expiration Year: Expiration Month:	Secure a new Credit Card		 PAYMENT METHOD Payment is accepted by credit card only. Follow prompts to secure your card for processing. ENTER SHIPPING DETAILS DELIVERY OPTION IS UPS GROUND ONLY

ORDER CONFIRMATION

You will receive an email confirming your order from **ORDER_CONFIRM@EPMONLINE.COM** delivered to the Inncode_GM email address that is your MenuBuilder username log-in.

You cannot reply to this email. If you have changes or questions to discuss, please contact the Marketing Account Specialist at 1-800-411-9411.

HGI-Food	& Beverage: Your Marke	etingBenc	h order (20-X0QZ77)	is Confirmed	I
0	order_confirms@epmonline.co Friday, August 19, 2016 at 9:33 AN To: EPM Online	om <order_c M</order_c 	onfirms@e	pmonline.com>		
The order you	just placed, Order# 20-X0QZ77, has	been received	for processin	g.		
The Shipping	Information entered with this orde	r follows:				
Hilton Garden 5730 Rim Pas San Antonio, 1 UPS Ground 1 of HG-MDB 1 of HG-INRM	Inn-San Antonio/RIM s X 78257 EV -BV					
The Billing In	formation entered with this order fo	ollows:				
\$718.11 will be Purchase Ord	e billed to Credit Card Number: ending er No.::	g in 1134				
Your order in	cluded the following items:					
Item #	Description	Back Order	Order Qty	Unit of Measure	Pieces Ordered	Price
HG-MDBEV	Medium Dinner Menu w/ Beverag	No	1	50	50	\$171.30
HG-INRM-B	In-Room Dining Menu with Bev	No	1	150	150	\$480.00
	•			-	-	-

Sub Total: \$651.30 Freight: TBD Tax: \$60.81 Handling: \$6.00 Total: \$718.11

MY ORDERS

From the **MY ORDERS** tab, you will find all orders placed and any available tracking information.

MenuBuilder FOOD & BEVERAGE				& 800.411.9411 For questions or issues please email, <u>WebbMason Customer Support</u> Available Mon-Fri 8:30-5:30ESTOr <u>Contact Us</u> In Your Shopping Cart: 1				
CONTROL F	PANEL MY PROFILE		UILDER TOOLS	MY ORDERS	MY REPORTS	LOGOUT		
Home » My Or	rders							
Show Orders for Group: Show Orders for User: Show Order #: Show Orders Entered After: Show Orders Entered On or Before: Search for orders containing: Options:	All Groups All Users (MM/DD/YYY (MM/DD/YYY (MM/DD/YYY) (MAtch Case Items	Y) Y)						
Jpuons:		Search	4 <u>5 6 Next (2)</u> Last	<u>(53)</u>			Showing Orders 1-2	

IN-ROOM DINING: CUSTOMIZATION

The in-room dining menu contains a few more variables than the lunch, dinner or lounge menus for the Garden Grille & Bar restaurant. Please refer to the following pages for important details you will find on the General and Restaurant Service Hours tabs when building your in-room menu.

IN-ROOM DINING: GENERAL TAB

The General tab collects hotel-specific information pertaining to your Garden Grille & Bar restaurant, breakfast pricing, the Pavilion Pantry or Garden Market, and in-room dining service details. Use the visuals shown to help understand these variables, and how they will customize your in-room menu layout.

Restaurant Service Offerings

*	Breakfast, Lunch & Dinner	~
	Breakfast, Lunch & Dinner	
Ir	Breakfast & Dinner	
_		

Include Lounge Hours on Menu

Yes

Yes

A No

RESTAURANT SERVICES

Select if your restaurant serves breakfast, lunch and dinner, or just breakfast and dinner.

LOUNGE HOURS

Select yes or no if you would like to publish your lounge hours with your other service hours on the menu.

Please indicate if your hotel lobby contains the Pavilion Pantry or the Garden Market

~

*	Pavilion Pantry
	Pavilion Pantry
	Garden Market

PAVILION PANTRY OR GARDEN MARKET

Select which applies to your property and the appropriate verbiage will be included on your menu.



*	4:00 p.m.	~	*	10:00 p.m.	~
					_
Ir	-Room Dining	g Exte	ensi	on	
Ir	n-Room Dining	g Exte	ensi	on	

A 20% Service Charge and \$2.00 Delivery Charge will be added to

BREAKFAST PRICING

Enter both the adult and child breakfast price, along with the age that qualifies as a child. Pricing needs to be entered the same as the pricing format used throughout.

IN-ROOM DINING SERVICE INFO

Enter your in-room dining service hours, phone extension to order inroom dining, and utilize the optional text area to inform the guest of a service charge % and/or delivery fee if applicable.

IN-ROOM DINING: RESTAURANT SERVICE HOURS TAB

Utilize this tab to input your service hours for your Garden Grille & Bar restaurant. Regardless of what is entered on this tab, your menu proof will only contain the hours for the service offerings you selected on the General tab, and if you selected "yes" to also include your lounge hours.

SERVICE HOURS

Use the drop-down menus to enter start and stop times for each service offering, and respective days of the week. Utilize the available second row if you offer different service hours during the week. For example, breakfast hours during the week vs. the weekend.

Please use the "Daily" choice when your restaurant hours are the same seven days a week.

General	Disclaimer	Restau	ant Service Hours	Beginnings	Flatbreads	Burgers & Sandwiches			
Only complete	operational h	ours for	services that app	ly to your hotel	, using drop-	downs for time period		1 Contraction of the second se	
and optional d	ays of the we	ek.						all a second	
Breakfast One	rational Hour							1 / C	
Breakfast serv	ice must be a	vailable 10am on	for a minimum of s Saturday and Sun	four hours begi day, Extended	inning no late	er than 6:00am Monday-		1	
6:00 p.m.			Manday		Eriday				
6:00 a.m.	✓ 11:00 a.n	ı. ¥	Monday	*	Friday	*		Con To Balls	
7:00 a.m.	✓ 11:30 a.m	n. 👻	Saturday	¥	Sunday	~			
Lunch Operati	onal Hours								
11:00 a.m.	✓ 1:00 a.m.	~	Daily	*	- none -	*		Real Contraction	
- none -	✓ - none -	*	- none -	*	- none -	*			
Dinner Operat	ional Hours								
4:00 p.m.	✓ 10:00 p.n	1. v	Daily	¥	- none -	*			
- none -	• none -	v	- none -	~	- none -	*		Prev 1 2 Next	
Lounge Opera	tional Hours						1	PREVIEW	?
4:00 p.m.	✓ 11:30 p.m). ¥	Daily	v	- none -	×	2	VIEW PROOF	?
2020							3	APPROVE & ADD TO CART	0
- none -	- none -	¥	- none -	v	- none -	•		CANCEL	

THANK YOU FOR USING MENUBUILDER

If you need assistance, please contact WebbMason Customer Support at 1-800-411-9411 or CustomerSupport@webbmason.com.